

# TCS Sheet

Check **T**ensions/**C**ontradictions/**S**urprisings

<p>[person] who is in [Situation]</p>	
<p>[ is doing   need to ] [Action]</p>	
<p>because [explicit knowledge].</p>	
<p>Although [insight].</p>	

# TCS Sheet

Check **T**ensions/**C**ontradictions/**S**urprisings

Ex.1

[person] who is in [Situation]	Customers who is buying something in convenience stores
[ is doing   need to ] [Action]	need to join a checkout line
because [explicit knowledge].	Because they have to pay at the cash desk.
Although [insight].	Although they do not want to wait their turn for long time

# TCS Sheet

Check **T**ensions/**C**ontradictions/**S**urprisings

Ex.2

<p>[person] who is in [Situation]</p>	<p>Germophobic female who is standing in a crowded train</p>
<p>[ is doing   need to ] [Action]</p>	<p>is avoiding to handles strap and grip bars</p>
<p>because [explicit knowledge].</p>	<p>Because she feels uncomfortable to touch them.</p>
<p>Although [insight].</p>	<p>Although it is not easy to keep her body safety</p>